Most bomb threats are received by phone. Bomb threats are serious until proven otherwise. Act quickly, but remain calm and obtain information with the checklist.

**If a bomb threat is received by phone:**
1. Remain calm. Keep the caller on the line for as long as possible. **DO NOT HANG UP**, even if the caller does.
2. Listen carefully. Be polite and show interest.
3. Try to keep the caller talking to learn more information.
4. If possible, write a note to a colleague to call the authorities or, as soon as the caller hangs up, immediately notify them yourself.
5. If your phone has a display, copy the number and/or letters on the window display.
6. Complete the Bomb Threat Checklist immediately. Write down as much detail as you can remember. Try to get exact words.
7. Immediately upon termination of the call, do not hang up, but from a different phone, contact University Police immediately with information and await instructions.

**If a bomb threat is received by handwritten note:**
- Call University Police at 301-687-4222
- Handle note as minimally as possible

**If a bomb threat is received by e-mail:**
- Call University Police at 301-687-4222
- Do not delete the message

**Signs of a suspicious package:**
- No return address
- Excessive postage
- Stains
- Strange odor
- Strange sounds
- Unexpected Delivery

**DO NOT:**
- Use two-way radios or cellular phone; radio signals have the potential to detonate a bomb
- Evacuate the building until police arrive and evaluate the threat
- Activate the fire alarm
- Touch or move a suspicious package

**Contact Frostburg State University Police Department at 301-687-4222**

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**BOMB THREAT CHECKLIST**

<table>
<thead>
<tr>
<th>Date:</th>
<th>Time:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time Caller</td>
<td>Phone Number where Hung Up:</td>
</tr>
</tbody>
</table>

**Ask Caller:**
- Where is the bomb located? (Building, Floor, Room, etc.)
- When will it go off?
- What does it look like?
- What kind of bomb is it?
- What will make it explode?
- Did you place the bomb? ___Yes___ No ___

**Exact Words of Threat:**

**Information About the Caller:**
Where is the caller located? (Background and level of noise)

Estimated age:

Is voice familiar? If so, who does it sound like?

Other points:

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**Caller’s Voice:**

- Accent
- Angry
- Calm
- Clearing throat
- Coughing
- Cracking Voice
- Crying
- Deep
- Deep breathing
- Disguised
- Distinct
- Excited
- Female
- Laughter
- Loud
- Male
- Nasal
- Normal
- Ragged
- Raspy
- Slow
- Slurred
- Soft
- Stutter

**Background Sounds:**

- Animal Noises
- House Noises
- Kitchen Noise
- Street Noises
- Booth
- PA System
- Conversation
- Music
- Clear
- Motor
- Local
- Office Machinery
- Factory machinery
- Long distance
- Restrictive Notes
- Well-spoken
- Incoherent
- Taped
- Irrational
- Profane

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**Contact Frostburg State University Police Department at 301-687-4222**