

April 7, 2020

Good afternoon,

Here are some informational updates, as well as a videotaped message. Click on the photo or [this link](#) to view the video. My update is below.



For students:

- Letters are being sent this week that will indicate the pro-rated credit adjustments that students should expect to see in their accounts. These include mandatory fees, excluding technology and course fees, on-campus room charges and meal plans. The letters will provide contact information for any questions.
- Residence hall move-out was suspended last week following Gov. Hogan's stay-at-home order, with some exceptions for students who needed to retrieve essential items. For students unable to retrieve their items and have questions, email RLO@frostburg.edu or call 301-687-4121.
- Registration for [summer](#) and fall is ongoing. Students should be in contact with their advisors to set up a phone call or video meeting. Your academic advisors are also a resource if you have concerns about this semester. Please reach out for help if you need it.
- The FSU Foundation has established the Student Affairs Emergency Crisis Fund for students who need assistance for non-tuition related expenses up to \$1,000. The application and more information can be found at [this link](#). Students should provide as much supporting information as possible.
- Students were sent a survey last week regarding technology issues with the transition to online learning and are encouraged to fill it out.
- We are planning to reschedule the May commencement ceremony to a time when we are all able to celebrate together. If you want to mark your achievement personally before then, graduating students will receive their caps and gowns by mail in May, and their diplomas should arrive in June.

For faculty and staff:

- The PMP deadline for evaluations has been extended from April 30 to the end of May.

- We are keeping a close eye on the budget. Since operational expenses associated with the physical campus are reduced, that is helping. There are currently NO plans for a hiring freeze or furloughs, although new position requests are being evaluated closely.
- We are monitoring our additional expenses resulting from this crisis and are in contact with the University System of Maryland regarding any financial help we may get from the system, state, or federal governments.

For everyone:

- A campus-wide survey will go out this week gauging the current status of the semester from multiple viewpoints. Please take the time to respond. And reach out if you are having issues – to your supervisor, faculty member or academic advisor. It is more difficult to discern where issues may lie when we are not seeing one another face to face, but we still want to provide assistance where we can.
- For those whose jobs and livelihoods are not threatened in this crisis, please consider a gift to the FSU Foundation for the Student Affairs Emergency Crisis Fund so we can support those students who find themselves in a difficult situation. Gifts can be made at [this link](#). Or you can support other student support initiatives through the FSU Foundation at foundation.frostburg.edu.

For a complete listing of information, visit www.frostburg.edu/COVID-19.

This is a trying time, but together we will face this challenge. Take care of yourselves — and protect your health and the health of those around you.

Go Bobcats!

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