TEAS at ATI Exam Quickstart Guide

Step-by-step instructions with visuals on how to get started with your remote (at-home) TEAS at ATI exam.

Instructions for TEAS at ATI Exams

ATI will utilize Respondus LockDown Browser for all TEAS at ATI exams taken on 9/9/2022 and beyond. LockDown Browser is a locked browser used when taking ATI remote proctored assessments.

- •Assessments are displayed full-screen and cannot be minimized
- •Browser menu and toolbar options are removed, except for Back, Forward, Refresh, and Stop
- •Prevents access to other applications including messaging, screen-sharing, virtual machines, and remote desktops
- Printing and screen capture functions are disabled
- •Copying and pasting anything to or from an assessment is prevented
- •Right-click menu options, function keys, keyboard shortcuts, and task switching are disabled
- •An assessment cannot be exited until the student submits it for scoring
- •Assessments that are set up for use with LockDown Browser cannot be accessed with other browsers

Please follow the steps below to install the Respondus LockDown Browser on your computer or iPad and start your ATI TEAS Dry Run Assessment.

Step 1: Check your System Requirements

Step 2: Log into your ATI Account

Step 3: Install the Respondus LockDown browser onto your system

Step 4: Start the Respondus System Pre-Checks

Step 5: Take your TEAS Exam

ATI does not consider technical issues on the tester's computer or Internet to be a valid reason for a refund or free reschedule exception. Please make sure all

technical requirements are met before the start time of the assessment and use the Dry-Run assessment to test your system.

NOTE: You must start your exam at the stated start time. We recommend you start this process 30 minutes prior to the start of your TEAS exam. If you do not start the exam within 30 minutes of the official start time, you will not be able to test. Exams will not be refunded or rescheduled due to late arrival.

Step 1: System Requirements for TEAS at ATI Exams

May use any laptop, desktop, or iPad as long as it has the following operating system listed below.

IMPORTANT: Google Chromebooks are not supported by ATI for remote testing at this time. If you only have access to a Google Chromebook, please contact ATI TEAS Proctors at proctor@atitesting.com to make other arrangements.

Windows: 11 and 10*

* Includes x86 32 and 64bit processors and ARM 64bit processors using x86 emulation.

* Windows 10/11 "S mode" is not a compatible operating system, nor can LockDown Browser be obtained via the Windows App Store. At present, support for Windows 10/11 "S Mode" isn't on the roadmap for LockDown Browser.

Mac: macOS 10.12 to 12.0+

ChromeOS: AT this time, ATI does not support the use of Google Chromebooks.

iPadOS: 11.0+ (iPad only). Must have a compatible LMS integration. The LockDown Browser iPad app is not compatible with Sakai LMS servers. All Sakai users will need to use a computer with a compatible operating system.

Memory

Windows: 4 GB RAM (A minimum of 4GB of available RAM is necessary when using LockDown Browser to take an exam that also uses a webcam.)

Mac: 4 GB RAM (A minimum of 4GB of available RAM is necessary when using LockDown Browser to take an exam that also uses a webcam.)

Hard Disk Space

Windows: 200 MB of free hard disk space

Mac: 200 MB of free hard disk space

- Web camera (internal or external)
- Microphone (internal or external)

- An internet connection of at least 5 Mbps (ideally 10+ Mbps). Test internet speed using

www.<u>speedtest.net</u>

- Administrator rights to install Respondus LockDown Browser. If you are borrowing a computer from a family member or a friend, please make sure they can help you download the lockdown browser onto that system prior to your dry run and proctored TEAS exam.

Set Yourself Up for Success prior to your starting your dry run or proctored ATI TEAS Exam

- •Ensure you are using a fully charged device or use it while plugged in
- •Check to see if your camera works using https://webcamtests.com
- •Check your microphone works using https://www.onlinemictest.com
- •Ensure you have a strong internet connection. You can test your internet speed using <u>www.speedtest.net</u>
- Have a school or government-issued ID card available.
- •Find a well-lit space and be ready for a desk scan prior to the assessment. Read this <u>article for room setup</u> suggestions.
- •One piece of <u>blank paper</u> to be used during the ATI TEAS proctored exam. Please destroy the paper upon completion of the exam.

Step 2: Log Into Your ATI Account

Go to<u>www.atitesting.com/login</u> using either Google Chrome, Mozilla Firefox, or Safari internet browsers and enter your username and password



NOTE: If you do not have an ATI TEAS Proctored Assessment Card on the Test tab, enter the Assessment ID

You will need to manually enter the assessment ID if the ATI TEAS test card doesn't automatically display on the Test tab. You should have received your Assessment/Product ID in an email from ATI following your TEAS at ATI registration and 24 hours prior to your exam.

Note: If you did not receive an Assessment/Product ID, contact ATI at 1-844-956-2790 (this number is active only on test day) or email at <u>proctor@atitesting.com</u>

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Add Product O Your account	On the Add Product window, enter the Assessment ID provided by the proctor at your institution.
11232297	Click CONTINUE . A confirmation message displays when your product has been added:
CONTINUE	Assessment 11232297 × Successfully Added.
	Go to STEP 5: Perform your System Diagnostic Tests

If you have already completed your ATI TEAS Dry Run and downloaded Respondus onto your system, you may skip to <u>Step 4 - Start Respondus Pre-</u><u>Checks</u>. Otherwise, continue with Step 3.

Step 3: Download the Respondus LockDown Browser



Note: On iPads, you will be downloading and installing the Respondus LockDown Browser from the App Store.

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Important: Administrator rights are required to install Respondus onto your desktop, laptop, or iPad. If you have these rights, proceed with the download. If you are using a device that belongs to a family member or friend, please have them

approve and enter their credentials for the download of the Respondus LockDown Browser onto their system.





STEP 4: Start the Respondus system pre-checks

Before starting the system pre-checks, please make sure you have closed all other applications open on your system except for the browser you are using to log into ATI. If you don't, you will be prompted by Respondus to have the program close them for you. And make sure your computer is fully charged or plugged in. For Tips on room setup for a remote at-home exam, please read <u>this article.</u>

Before you begin	
This assessment requires a "lockdown browser" to facilitate your assessment in secure setting.	
Choose your device to download:	
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After downloading, open/run the EXE file (Windows) or extract the files and run (MAC OS).	
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Need assistance?	
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Agree



Allow the Respondus LockDown Browser to access your downloads folder for the application.



Allow the Respondus LockDown Browser to close to access your camera



Allow the Respondus LockDown Browser to close to access your microphone



Review and Agree to Respondus terms of use



Position yourself for the webcam check. Click YES if you see your image in the screen



Record a 5 second video to test webcam and audio. (This video will not be saved – it will be discarded after the check)



Watch the 5 second video to ensure the video and audio was recorded properly. Then click CONTINUE.



Read the additional instructions. Then click CONTINUE.



Review the guidelines and tips section. Click NEXT to scroll through these pages.



Take a photo – try and position your face so it fills most of the screen. Click TAKE PHOTO.



Show your identification. Then click CONTINUE



Complete your desk scan.



Once all pre-checks are complete, you are ready to BEGIN EXAM. Click BEGIN EXAM to proceed.

STEP 5: Take Your TEAS Exam

Once the exam begins, a "Recording" icon will appear at the top right of the screen.

Do not attempt to exit the exam until you're finished. Additionally, you won't be able to print, copy, access other applications, or go to other websites during the exam.



When the exam is submitted for grading, the webcam will stop recording and you may exit LockDown Browser.



Once you are finished you may click CLOSE BROWSER to shut down the Respondus Lockdown Browser.

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TEAS at ATI Exam Support:

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•Emergency Reschedule/Reimbursement: If you have an emergency, please email proctor@atitesting.com with documentation of the emergency. Emergency reschedules or reimbursements are individually reviewed and must have proper documentation including medical documentation for serious illness, police reports for accidents, etc.

transcript with the school of your choice.

 General customer service prior to your ATI TEAS exam: Contact ATI Support at 1-800-667-7531. For Issues with Assessment ID or Any Test Day issues: Contact proctor@atitesting.com or 1-844-956-2790. (This number is only available during exam hours and only for TEAS at ATI exams).

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