

FAQs for 9:30 a.m. December 18 Ceremony

What should I do to ensure I have everything in order to attend graduation?

1. Make sure you have registered on Marching Order (multiple emails were sent with login information). *Only graduates are to have access so we cannot post the link here.*

What is Marching Order?

- allows you to register for graduation online
- Obtain e-tickets for your guests
- Gives you the ability to record your name to ensure it is pronounced correctly
- Add a photo and personal message to the pre-ceremony slideshow

2. Order your cap and gown (at no charge) through the link at the end of the Marching Order registration page or at <https://forms.frostburg.edu/235> Orders ship to the Frostburg campus and can be picked up in the University Store December 13-17 from 8:00 a.m. to 4:15 p.m. **Please bring photo ID.**

3. Continue to check your FSU email and www.frostburg.edu/commencement for important updates and further details.

4. Bring your cap & gown to commencement with you on Saturday, December 18 to line up in the practice gym in PE Center lower level by 8:00 a.m. for the 9:30 a.m. ceremony. Your name card will be given to you upon arrival at the practice gym. You must have this name card to hand to the name reader as you cross the stage.

When and where should I arrive on the day of graduation?

Report to the practice gym in the PE Center lower level no later than 90 minutes before your ceremony. Make sure you have your cap and gown with you. If you are a Masters or Doctoral candidate, make sure you are also wearing your hood. You will not be hooded during the ceremony.

Photos are available to be taken in room 168 beside of the practice gym from 8:00-9:00 a.m. for the 9:30 ceremony. Photos will also be taken during the ceremony as you cross the stage. Proofs of the photos will be sent to the email address you provided in Marching Order several weeks after the ceremony and you will have the option to purchase at that time.

Will the ceremony be live streamed?

Yes, the ceremony will be streamed live and the link will be posted on the www.frostburg.edu homepage the day of the ceremony.

How many tickets will I receive? Where do I get them? How can I get extra?

Each graduates receives **4 tickets** for the 9:30 a.m. ceremony. As a graduate, you do not need a ticket for yourself. You can access them through logging into your Marching Order account.

Click the red button that says Print/Email tickets. You can then choose to print them or email them directly to your guests.

YOU MUST CLAIM YOUR TICKETS BY DECEMBER 11, 2021.

After December 11, any unclaimed tickets will be freed to be claimed by students needing extras. Starting December 12 at 10:00 a.m., the extras will be available to be claimed in Marching Order in the same location where you obtained your initial 4 tickets.

Will there be accommodations for handicapped guests? Do I need to reserve them?

There is a handicapped parking area which there will be signage showing the areas, and there is an entrance off that lot with an elevator that takes you right up into the lobby. (See [Handicapped Accommodations](#) and the [Maps & Parking](#) pages)

There will be a reserved area on the floor for guests in wheelchairs, which may also have one family member or friend sit with them. There will be a section marked as reserved on the bottom three rows of the bleachers on both sides of the arena reserved for anyone who is not able to climb the bleachers. A guest in need of sitting in this area may have one friend/family member sit with them. The seating is unpadded bleacher seating, so if that is a concern, you may want to bring a cushion or seat pad.

There is no reservation system or need to call ahead, unless you have a particular concern. We do our best to create abundant space for our guests with disabilities and there will be ushers there to assist you in any way necessary.

A sign language interpreter will also be translating the ceremony. Upon entering the arena, just locate an usher, and they will escort you to the area in front of the interpreter.

How do I order my cap and gown?

All participants are required to wear academic regalia (cap and gown). If you have not already done so, please go <https://forms.frostburg.edu/235> as soon as possible to place your order. After registering on Marching Order, you should have been sent directly to this site for ordering.

If you chose ship to FSU Frostburg campus, cap and gown orders should be picked up in the University Store December 13-17 from 8:00 a.m. to 4:15 p.m. Please bring photo ID.

What should I wear to commencement (under my cap & gown)?

There is no dress code, but wear whatever you'd like to be seen in photos in that day.

How can I get a stole to wear or other graduation regalia and supplies, such as diploma frames, etc?

You can order these and other optional items at

<https://www.balfour.com/graduation-essentials>