

How to Open a Private or Incognito Browser Window

Opening a private or incognito window can help diagnose issues with certain websites, such as PAWS or Office 365, by acting as a clean browser without any cookies or cache. How to open a private or incognito window depends on the web browser you are using, as listed below.

For Computers:

Microsoft Edge:

Open Microsoft Edge.

1. Open the menu (the three horizontal dots in the top right corner) and select New InPrivate window.
2. The keyboard shortcut to open an InPrivate Browsing window is Ctrl, Shift, and the N key.

Mozilla Firefox:

Open Mozilla Firefox.

1. Open the menu (the three lines in the top right corner) and select New Private Window.
2. The keyboard shortcut to open a New Private Window is Ctrl, Shift, and the P Key.

Google Chrome:

Open Google Chrome.

1. Open the menu (the three lines in the top right corner) and select New Incognito window.
2. The keyboard shortcut to open a New Incognito window is Ctrl, Shift, and the N Key.

Safari:

Open Safari.

1. Select the File option in the top left corner and select New Private Window.
2. The keyboard shortcut to open a New Private window is Shift, Command, and the N key.

For Mobile Devices:

Google Chrome:

Open Google Chrome.

1. Tap to open the menu (the three vertical dots in the upper right) and select New Incognito Tab.

Firefox:

Open Firefox.

1. Tap to open the menu (the three horizontal dots in the lower right) and select New Tab.
2. On the new tab, select the icon in the upper right that looks like a mask to turn on Private Browsing.

Safari:

Open Safari on your iPhone.

1. Tap the Tabs button.
2. Tap (number)Tabs or Start Page to show the Tab Groups list.
3. Tap Private, then tap Done.